

8 YEAR WARRANTY - THANKS TO ROBUST QUALITY

The brewing unit and grinder are the heart of every whole bean espresso machine and are determinative for the reliability of the machine and the incup quality of the coffee. With an 8-year manufacturer's warranty on the Braumann brewer and the Braumann grinder, the technical risk on these crucial components is minimized. At ETNA we do not believe in a throw-away society, but in the development and production of robust and reliable machines with a long lifespan.

Your benefits of an 8-year warranty on the Braumann brewer and Braumann grinder:

- Long lifespan guaranteed
- Low service costs
- A sustainable solution

Disclaimer

The 8-year warranty period applies to all Braumann brewers and Braumann grinders supplied in ETNA machines from November 1, 2023. From this moment onwards, a full manufacturer's warranty of 8 years applies, limited to 200,000 drinks. In the event of a warranty claim, you must send the entire brewing group and/or grinder, together with the serial number of the relevant ETNA machine, to ETNA for inspection. In the event of a justified claim, you will receive a new brewer or grinder free of charge and this will be sent to you free of charge.

Warranty conditions:

- The daily and weekly maintenance as stated in the user manual has been carried out correctly;
- The correct cleaning agents/tablets, as prescribed by ETNA, have been used and supplied by ETNA;
- The periodic technical maintenance has been carried out by a service technician trained by ETNA;
- The correct maintenance kits, supplied by ETNA, have been used for periodic technical maintenance;
- The warranty does not apply to parts subject to normal wear and tear;
- After 4 years or after 100,000 drinks, the brewer group must be overhauled in accordance with the protocol prescribed by ETNA. You can have this carried out by ETNA, at the valid rate as described in the Braumann Espresso Brewing Group Revision document, or by a service technician trained and certified by ETNA;
- The warranty will be void if the above conditions are not met.
- The warranty also expires in the event of:
 - Incorrect use of the machine.
 - Incorrect programming/setting of the machine.
 - Incorrect installation of the machine.
- The General Sales and Delivery Conditions of ETNA Coffee Equipment BV apply.

